

## CANCELLATION AND NO-SHOW POLICY

– *Our office requires a 24-hour notice for appointment cancellations.*

– A \$25.00 fee will be charged for no-shows and cancellations with less than a 24-hour notice. This amount is your responsibility as insurance companies will not cover a missed visit fee.

– No fee will be charged if the no-show or cancelled appointment is rescheduled in the same week.

– **First no-show/late cancellation:** You will receive a phone call informing you that you missed the scheduled appointment. As a courtesy, we will waive the fee for the first occurrence.

\*\*\* (Would be nice to omit this and offer as a verbal with the first occurrence)

– Repeated no-show and cancellation occurrences will require call-in for same day scheduling and/or discharge.

At Drumhill Physical Therapy, we want you to get the most out of your physical therapy visits. Missing your scheduled treatment sessions can significantly decrease your success. We stress the importance of keeping all scheduled appointments to maximize your recovery potential.

**I HEARBY AGREE AND WILL ADHERE TO THE POLICY**

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